



DEFEND TODAY,  
SECURE TOMORROW

# Priority Telecommunications Services

## Making A Connection When You Need It Most

### PTS Dialer Application for Smartphones



The PTS Dialer App assists users in making priority calls on mobile phones.

- Pre-program GETS pin in the app to make calls and minimize human error
- App automatically adds \*272 before the destination number to enable WPS priority
- Enables users to place GETS + WPS calls to maximize priority on both networks



#### Helpful Tips

- Use the PTS Dialer Application Regularly
- You May Experience Silence After Entering Your Destination Number
- Report Calling Trouble and Use Issues
- You Must Have Access to the Phone Network
- Make Regular GETS and WPS Practice/Test Calls
- Use WPS + GETS Together
- Keep Your GETS Card With You
- Do Not Use GETS or WPS to Dial 911
- There Are Alternate Access Numbers for Making a GETS Call
- GETS Calls Can Be Made From Any Phone
- Test WPS After Phone Changes

#### Calling Instructions

Haven't downloaded the Dialer App? Here are standard calling instructions:

- Government Emergency Telecommunications Service (GETS):**
- > Dial 1-710-627-4387
  - > At the tone, enter your PIN
  - > When prompted, enter your destination number (example: 703-818-3924)
  - > Do not enter a 1 before the destination area code

- Wireless Priority Service (WPS):**
- > Dial \*272 + Destination Number + Send
  - > Example: \*272 + 703-818-3924 + Send
  - > Requires enrollment to WPS program



### Questions? Contact us!

Priority Telecommunications Service Center:  
1-866-627-2255

Email at: [ecd@cisa.dhs.gov](mailto:ecd@cisa.dhs.gov)